Center for Innovative Practices
CIP | COE Child & Adolescent Behavioral Health Center of Excellence

MRSS Team Technical Assistance (TA) Guidelines

> If an MRSS Provider has immediate general and/or program implementation question(s) that need answered outside of monthly consultation:

1. The provider will email Amanda Gillespie at axg1438@case.edu.
2. Amanda Gillespie will respond to the question(s) via phone or email OR will schedule a meeting separate from monthly consultation to address the question(s). Other COE consultants may be included to assist in responding.

> If an MRSS Provider has question(s) related to fidelity:

1. The provider will contact Kim Meyer at kxm598@case.edu for all fidelity related questions.
2. Kim Meyer will respond to the question(s) via phone or email OR will schedule a meeting to address the question(s).

> For quality of care and quality assurance, if there are MRSS Provider trend(s) and/or question(s) that are identified through data or other processes and activities:

1. OhioMHAS will reach out to the MRSS Provider via email to coordinate a technical assistance meeting with their assigned COE consultant.
2. The COE consultant will schedule a technical assistance meeting with the MRSS Provider outside of monthly consultation if applicable to address the identified trend(s) and/or question(s). Other MRSS partners may be included to participate.