Center for Innovative Practices
CIP | COE Child & Adolescent Behavioral Health Center of Excellence

MRSS Technical Assistance (TA)
Guidelines

> If a Regional MRSS Provider (RMP) has immediate general and/or program implementation question(s) that need answered outside of monthly consultation:

1. The provider will email Amanda Gillespie at axg1438@case.edu.
2. Amanda Gillespie will respond to the question(s) via email OR will schedule a meeting separate from monthly consultation to address the question(s). The COE consultant assigned to the region will be included to assist in responding.

> If a Regional MRSS Provider (RMP) has question(s) related to fidelity:

1. The provider will contact Brittany Reed at bnb54@case.edu for all fidelity related questions.
2. Brittany Reed will respond to the question(s) via email OR will schedule a meeting to address the question(s).

> For quality of care and quality assurance, if there are regional trend(s) and/or question(s) that are identified through data or other processes and activities:

1. OhioMHAS will reach out to the RMP via email to coordinate a technical assistance meeting with their assigned COE consultant.
2. The COE consultant will schedule a technical assistance meeting with the RMP outside of monthly consultation if applicable to address the identified trend(s) and/or question(s). Other MRSS partners may be included to participate.